Kids First DPC

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Urgent Care – Important Information

- 1. The urgent care is set up to diagnose and treat minor, <u>non-emergent</u> illnesses and injuries within the office setting or virtually with medication prescriptions as appropriate. <u>This means that anything requiring additional send-out testing such as laboratory tests or imaging services (X-Rays etc.), or a higher level of care, is not appropriate for this setting and will be referred out.</u>
- 2. NOTE: Lacerations/cuts which may require repair (stitches, staples, glue) need pre-approval prior to scheduling an appointment and these appointments cost a flat fee of \$150 (which includes the standard \$65 fee).

Please text clear photos of the injury to 410-929-5435 and include the patient's name, date of birth, and details of the injury (i.e. mechanism, time and date of injury, and any other pertinent information). Upon approval, you may schedule the appointment using the appropriate scheduling link. Please do not schedule these using the general urgent care scheduling links.

Prior to scheduling an appointment for the urgent care, please determine whether it will be appropriate for this setting.

Examples of commonly evaluated/treated conditions in the urgent care include:

- Abdominal pain
- Allergies
- Asthma
- Bronchitis
- Burns (minor)
- Cold sores
- Colds/upper respiratory infections
- Cuts/minor lacerations
- Diarrhea
- Ear infections
- Eczema
- Eye infections/pink eye/styes

- -Fever
- Headaches
- Insect bites/stings
- Injuries (minor)
- Minor allergic reactions
- Nausea/vomiting
- Poison ivy
- Rashes
- Sinus infections
- Skin infections
- Sprains (if no concern for fracture)
- Strep/sore throat

Examples of conditions NOT treated in the urgent care include but are not limited to:

- Fractures/broken bones
- Complex injuries, emergencies, or serious illness
- Infections requiring that a culture be sent out (complicated UTIs, more serious skin infections, etc.)
- STDs

If there is any uncertainty as to whether a certain condition can be seen, please <u>contact us</u> prior to making an appointment.

Any condition requiring additional or higher-level management will be referred accordingly.